



MEMORANDUM

To: Mayor Bowlin and City Council Members

From: Steve Cross, City Administrator

Date: March 14, 2022

Re: Communication of Spectrum Internet Buildout Plan

As has been previously discussed, it is the intent of the Department to provide on-going updates to the City's residents relative to the progress of Spectrum's rollout of high-speed internet service to Wildwood. The beginning of construction for this project is currently projected to be in April 2022, and the Department plans to provide advance notice to the residents of this start date. Further, prior to the start date, the Department plans to provide details of the design plan to the residents, delineating where construction will begin and which areas will be directly impacted in the near term and beyond.

The current Agreement with Spectrum requires the contractor to provide detailed written progress reports to the City's Project Manager (City Administrator) no less frequently than a quarterly basis. This information is to include, at least, the number of unserved and underserved homes or businesses in the service area, and the number of subscribers connected on the broadband system in the service area. The report shall also include work accomplished and problems encountered. Again, it is the Department's plan to provide these updates to the City's residents.

The Department plans to use all avenues of communication to provide the residents of Wildwood the information noted above. This will include a specific landing site on the City's website, as well as using the E-newsletter, Facebook, Twitter, Instagram, and the Gazette. Further, we will set up a special email distribution list whereby residents can sign up on the City's website to receive the updates by email.

I will be available at the March 14, 2022 City Council meeting to answer any questions regarding this plan.

SVC