



MEMORANDUM

To: Administration/Public Works Committee Members
From: Rick C. Brown, Director of Public Works / City Engineer
Date: January 2, 2023
Re: RFP For Residential Solid Waste Hauler

At the August meeting of the Administration/Public Works Committee, the service and performance of Waste Connections was discussed in depth. Over the summer, service lapses were frequent and resident complaints to the Department were common. After much discussion by the Committee, a motion was passed to begin the process of getting bids for a new solid waste hauler, so that a replacement could be made quickly, if necessary.

Following the August meeting, Waste Connection replaced their division manager for hauling operations, Mr. Aaron Hopper, during September. Mr. Ben Tucker, who previously managed Waste Connections landfill operations for this area, has now taken over the responsibilities for hauling operations in St. Louis. Since Mr. Tucker began his role, the service and performance of Waste Connections has gradually and steadily improved. Resident complaints to the Department regarding Waste Connections during December have been minimal. While there have been some missed collections of yard waste or recycling as of late, Waste Connections performance has improved dramatically over the past few months. Their quality of service is now very acceptable, in the opinion of the Department.

The current agreement with Waste Connections, which began on August 1st, 2019, was for a period of two years. The agreement included three additional one-year extensions, subject to the approval of both parties. Given the service improvements that we have seen with Waste Connections this fall, the Department is requesting the Committee re-confirm its desire to consider a new hauler to replace Waste Connections. If it's still the desire of the Committee to consider new a solid waste hauler, the Department is prepared to advertise a request for proposals (RFP) for that purpose. An RFP could be advertised by the middle of January, with proposals submitted to the city by the end February.

Steve Cross and I will be available to discuss this information at your January 3rd meeting.

RCB